

# Enhancing Laboratory Performance by Internal Quality Control Program

**I. Bandung 28 - 29 June 2010**

**II. Bandung, 28 - 29 October 2010**

Globalization drags all business sectors into a very tight competition, resulting in the improvement of quality of products and services. Only the ones that have a competent laboratory applying a good and systematic quality control process can survive against this competition. We are eager to share experiences by helping industries, organization, government institution, laboratory and other business sectors understand and implement activities in maintaining the competence & quality of their testing laboratory

## OBJECTIVE

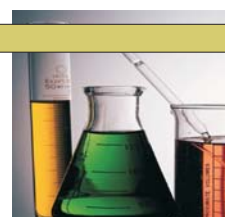
After having been trained, all trainees are expected to be able to make sure that the data produced by the laboratory through a systematic process of quality control are reliable and eliminate any possible mistakes and minimize every error in the process of analysis

## TRAINING SYLABUS:

1. General Overview
2. Initial Laboratory Capability Performance
3. Quality Control in Sample Management
4. Quality Control in Laboratory Testing
5. QC Tools: Calibration and Verification, Intermediate Check and Statistical Quality Control Charts
6. Reporting Technique
7. DataQuality Assessment
8. Relationship among Significant Figures Detection Limit and Measurement Uncertainty
9. Evaluation and Development of Analytical Methods by Method Validation

## WHO SHOULD ATTEND??

1. Quality Managers in Testing Laboratories
2. Technical Managers in Testing Laboratories
3. Heads/Supervisors/Technicians in Testing Laboratories
4. All who involved in the development of laboratory quality management system



## TRAINER

**Yayan Setiawan, Ir**

He is one of senior consultant of PT. Phitagoras Global Duta with deep experiences in providing many training and consultancy in laboratory quality management system based on ISO/IEC 17025 and quality system based on (ISO 9000) since 1998. His formal education is Chemistry and Chemical Engineering.

His professional career began with joining Dow Chemical Indonesia (1992 - 1994), PT. Polytama Propindo (1994 - 1998), dan PT. Australian Laboratory Services Indonesia (1998 - 2005). Recently, he gives many training and consulting services to help industries, organizations, government institutions, laboratories, and other business sectors in implementing Quality Management System based on ISO/IEC 17025, among them are: PT. Corelab Indonesia, PT. Australian Laboratory Services Indonesia and the European Union - TSP Project in the Indonesian Ministry of Marine Affair & Fisheries.

He is also one of the members of the Technical Sub-Committee for the Preparation of Indonesian National Standard in the field of Environment in the Indonesian Ministry of Environment and he is also an ISO 17025 Certified Assessor.

## INVESTASI:

Pendaftaran per peserta Rp. 3.750.000,-  
Pendaftaran & Pelunasan 2 minggu sebelum training Rp. 3.500.000,-  
Gratis orang ke 5, untuk pendaftaran 4 orang dari satu perusahaan

## FASILITAS :

Training Kit, Sertifikat, Makan Siang, Coffee Break, PT. Phitagoras Membership Card



Untuk Pendaftaran dan Informasi lebih lanjut dapat menghubungi

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